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10/05 – Present: P/T, Lincoln County ABC, 7531 Waterside Crossing Blvd, Denver,

08/04 – Present: P/T, Advanced Auto Parts, 224 Hwy 19, Denver, NC. “Ass’t Mgr”.

03/98 – 06/03: Retired, BellSouth, 754 Peachtree St. Atlanta, GA.30308.

“Budget/Support Mgr” for the Atlantic Centers in Georgia & South Carolina. The Centers District included PAR, AFIG, WMC/POTS/SPECIALS (WFA), CPG/NPRC, NISC (CTG/TCG) & IT. I assisted in making/coordinating presentations/proposals relating to financial/headcount, cost of service, and process improvement. I was the Point-of-Contact for the “Right-Sizing of Centers”, interfacing with two Management Consultant Contractors, DeWolff, Boberg & Associates, Inc. and Performance Partners. My main responsibility was keeping a balanced budget & managing the district headcount for each center. Every year I managed to bring the Centers under the assigned budget and meet the desired headcount.

06/03/98: BellSouth, LCSC (Local Carrier Service Center). 300 Peachtree Industrial Blvd, Atlanta, GA. 30346, “Staff Support Mgr” Responsible for initiating & analyzing data to assist the NTWK Mgrs in making intelligent & sound process improvements. Also supported the District Office in Birmingham for special projects.

09/95 – 06/97: BellSouth, 300 S. Brevard, Charlotte, NC. 28230. “Asst Mgr” in the WMC responsible for scheduling & dispatching Central Office provisioning, maintenance, & routine items. This includes assisting the Field managers with productivity & administration reports.

11/92 – 09/95: Assigned to HQ Re-engineering WMC task force. Developed & implemented the Location/Enhanced Loading Process and the Force Load Indicator (FLI) which sizes the Central Office Field Forces.

09/77 – 10/92: South Central Bell, 614 Crockett St. Shreveport, LA. 71130. “Asst Mgr” Switching Control Center, SCC Administration responsible for the budget forecast, productivity & administration reports, scheduling & dispatching of personnel. Also the Control and Analysis of digital, electronic & electromechanical offices.

03/77 – 09/77: South Central Bell, 3500 N. Causeway Blvd, Metairie, LA. 70035. “Traffic Facilities Administrator” responsible for determining the quantity, type switching layout & assignment of equipment required to provide & maintain an acceptable grade of service in a central telephone office.

09/68 – 08/74: Western Electric, 6701 Roswell Rd NE, Atlanta, GA 30328. & Western Electric, 111 Woodsmill Rd, Baldwin, MO. 63011. “Associate Engineer”, engineering Step-by-Step telephone equipment in central offices.

Education: WFA/CIMAP, Switching Control Centers (SCC), Digital, Stromsburg-Carlson, Electronic Switching, T-Carrier, Traffic Engineering, Marketing & Supervisory Courses sponsored by South Central Bell. Degree in Electronics from DeVry Institute of Technology, Chicago, Illinois.